First Quarter 2024 The Bank of N.T. Butterfield & Son Limited

Earnings Presentation April 24, 2024

Forward-Looking Statements



Forward-Looking Statements:

Certain of the statements made in this release are forward-looking statements within the meaning of the U.S. Private Securities Litigation Reform Act of 1995. Forward-looking statements include statements with respect to our beliefs, plans, objectives, goals, expectations, anticipations, assumptions estimates, intentions, and future performance, including, without limitation, our intention to make share repurchases and our dividend payout target, and involve known and unknown risks, uncertainties and other factors, which may be beyond our control, and which may cause the actual results, performance, capital, ownership or achievements of Butterfield to be materially different from future results, performance or achievements expressed or implied by such forward-looking statements due to a variety of factors, including worldwide economic conditions (including economic growth and general business conditions) and fluctuations of interest rates, inflation, a decline in Bermuda's sovereign credit rating, any sudden liquidity crisis, the successful completion and integration of acquisitions (including our integration of the trust assets acquired from Credit Suisse) or the realization of the anticipated benefits of such acquisitions in the expected time-frames or at all, success in business retention (including the retention of relationships associated with our Credit Suisse acquisition) and obtaining new business, potential impacts of climate change, the success of our updated systems and platforms and other factors. Forward-looking statements can be identified by words such as "anticipate," "assume," "believe," "estimate," "expect," "indicate," "intend," "may," "plan," "point to," "predict," "project," "seek," "target," "potential," "will," "would," "could," "should," "continue," "contemplate" and other similar expressions, although not all forward-looking statements contain these identifying words. All statements other than statements of historical fact are statements that could be forward-looking statements.

All forward-looking statements in this disclosure are expressly qualified in their entirety by this cautionary notice, including, without limitation, those risks and uncertainties described in our SEC reports and filings, including under the caption "Risk Factors" in our most recent Form 20-F. Such reports are available upon request from Butterfield, or from the Securities and Exchange Commission ("SEC"), including through the SEC's website at https://www.sec.gov. Any forward-looking statements made by Butterfield are current views as at the date they are made. Except as otherwise required by law, Butterfield assumes no obligation and does not undertake to review, update, revise or correct any of the forward-looking statements included in this disclosure, whether as a result of new information, future events or other developments. You are cautioned not to place undue reliance on the forward-looking statements made by Butterfield in this disclosure. Comparisons of results for current and any prior periods are not intended to express any future trends or indications of future performance, and should only be viewed as historical data.

About Non-GAAP Financial Measures:

This presentation contains non-GAAP financial measures including "core" net income and other financial measures presented on a "core" basis. We believe such measures provide useful information to investors that is supplementary to our financial condition, results of operations and cash flows computed in accordance with GAAP; however, our non-GAAP financial measures have a number of limitations. As such, investors should not view these disclosures as a substitute for results determined in accordance with GAAP, and they are not necessarily comparable to non-GAAP financial measures that other companies use. Reconciliations of these non-GAAP measures to corresponding GAAP financial measures are provided in the Appendix of this presentation.

Agenda and Overview



Michael Collins

Chairman and Chief Executive Officer

Craig Bridgewater

Group Chief Financial Officer

Michael Schrum

President and Group Chief Risk Officer

- Overview
- First Quarter 2024 Financials
- Q&A

- Leading Bank in Attractive Markets
- Strong Capital Generation and Return
- Resilient, Capital Efficient, Diversified Fee Revenue Model
- Efficient, Conservative Balance Sheet
- Experienced Leadership Team

United Kingdom The Bahamas Bermuda Jersey Canada* Cavman Islands Switzerland Mauritius* Singapore Guernsey

- Leading market positions in Bermuda & Cayman
- Expanding loan and mortgage offerings in The Channel Islands
- Well-secured lending in all markets
- Award winning banking and wealth management offerings

WE SUPPORT



















First Quarter 2024 Highlights

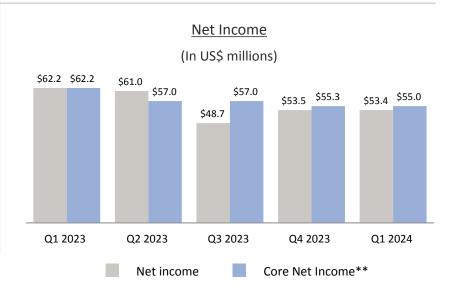


- Net income of \$53.4 million, or \$1.13 per share
- Core net income** of \$55.0 million, or \$1.17 per share
- Return on average common equity of 21.5%; core return on average tangible common equity** of 24.5%
- Net Interest Margin of 2.68%, cost of deposits of 1.78%
- Cash dividend rate of \$0.44 per common share during the quarter
- Repurchases of 1.2 million shares at an average price of \$30.40 per share
- Appointment of new General Counsel & Group Chief Legal Officer Simon Des-Etages

(In US\$ millions)			vs. Q4 2	023	vs. Q1 2023					
	Q:	L 2024	\$	%	\$	%				
Net Interest Income	\$	87.1 \$	0.1	\$	(10.3)					
Non-Interest Income		55.1	(4.9)		4.9					
Provision for Credit Losses		0.4	2.1		1.1					
Non-Interest Expenses*		(89.4)	2.0		(4.6)					
Other Gains (Losses)		0.2	0.6		0.1					
Net Income	\$	53.4 \$	(0.1)	(0.2)% \$	(8.8)	(14.1)%				
Non-Core Items**		1.6	0.2		1.5					
Core Net Income**	\$	55.0 \$	(0.3)	(0.5)% \$	(7.2)	(11.6)%				

Return on Equity 30.5% 25.9% 26.3% 26.1% 25.4% 24.5% 20.6% 22.5% 21.5% Q1 2023 Q2 2023 Q3 2023 Q4 2023 Q1 2024

Core Return on Average Tangible Common Equity**



Return on Equity

Includes income taxes

^{**} See the Appendix for a reconciliation of the non-GAAP measure

Financials

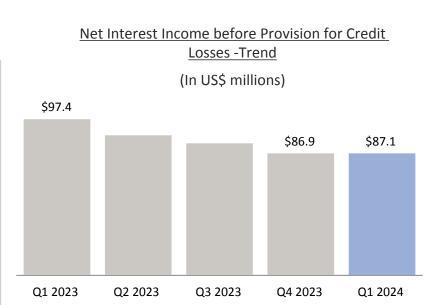
Income Statement





Net Interest Margin & Yields

(In US\$ millions)	Q1 202	24	vs. Q4 2	023
	Avg. Balance	Yield	Avg. Balance	Yield
Cash, S/T Inv. & Repos	\$ 3,138.3	4.71 %	\$ 534.6	(0.01)%
Investments	5,204.2	2.23 %	(86.3)	0.07 %
Loans (net)	4,689.5	6.58 %	(43.0)	(0.10)%
Interest Earning Assets	13,031.9	4.39 %	405.4	- %
Interest Bearing Liabilities	9,689.7	(2.30)%	378.0	(0.06)%
Net Interest Margin		2.68 %		(0.05)%



- Net interest income ("NII") was relatively flat versus the prior quarter primarily due to an increased volume of interest earning assets, that was offset by a lower NIM and day count
- Net interest margin ("NIM") decreased by 5 basis points to 2.68% due to continued mix shift and higher cost from term deposit repricing
- Average interest earning assets increased by \$405.4 million due to higher average deposit volumes.
 Investment volumes were lower due to net paydowns and maturities. The decrease in loan volume was the result of net repayments during the quarter

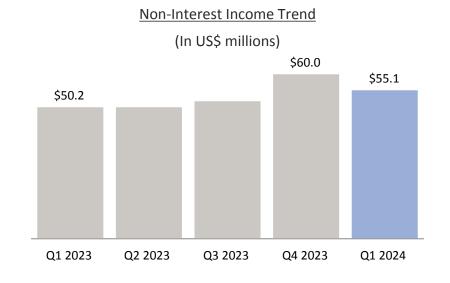
Income Statement





(In US\$ millions)

	 Q1 2024	vs. Q4 2023
Asset management	\$ 8.8	\$ 0.5
Banking	14.3	(4.3)
Foreign exchange revenue	13.2	0.4
Trust	15.0	(1.0)
Custody and other	3.3	_
Other	0.4	(0.5)
Total Non-Interest Income	\$ 55.1	\$ (4.9)



- Total non-interest income was down \$4.9 million versus the prior quarter, primarily due to decreased banking income due to prior period seasonality and trust fees due to lower activity-based fees
- The fee income ratio was 38.6% in the first quarter of 2024 which compares favorably to the peer average* and the 41.3% in the prior quarter

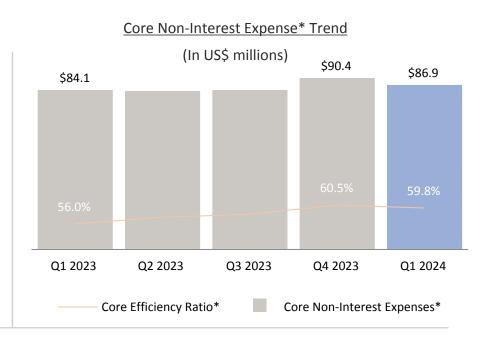
^{*} Includes US banks identified by management as a peer group. Please see the Appendix for a list of these banks. Q4 2023 comparative data is used as Q1 2024 peer information was not widely available at time of publication.

Income Statement

Non-Interest Expenses



Core Non-Interest Expenses*			 vs. Q4 20	23
(In US\$ millions)	Q	1 2024	 \$	%
Salaries & Benefits**	\$	42.5	\$ (3.7)	(8.0)%
Technology & Comm.		16.1	(1.1)	(6.2)%
Professional & O/S Services		5.2	0.3	6.1 %
Property		8.7	_	0.4 %
Indirect Taxes		6.3	1.3	24.9 %
Marketing		1.3	(0.4)	(23.8)%
Intangible Amortization		1.9	0.5	34.5 %
Other		4.9	(0.4)	(7.0)%
Total Core Non-Interest Expenses*	\$	86.9	\$ (3.5)	(3.8)%
Non-Core Expenses*		1.6	(0.1)	(8.5)%
Non-Interest Expenses	\$	88.5	\$ (3.6)	(3.9)%



- Core non-interest expenses* were lower than the prior quarter primarily due to the following:
 - Decreased salaries and benefits expenses primarily driven by lower head-count and the timing of performance-based incentive accruals
 - Lower technology and communications costs resulting from lower corporate travel and other costs associated with the core banking system upgrade which went live in Cayman in the previous quarter
- Core efficiency ratio* of 59.8% was lower than the prior quarter. Butterfield continues to target a throughcycle core efficiency ratio of 60%

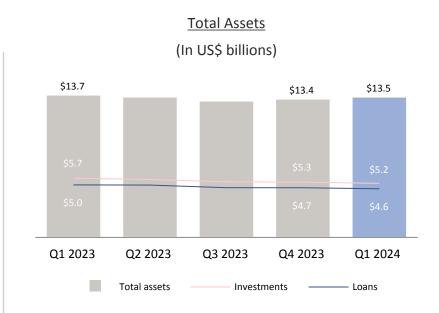
^{*} See the Appendix for a reconciliation of the non-GAAP measure

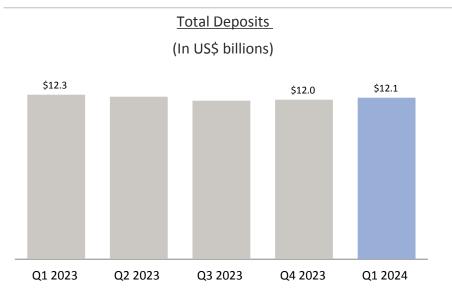
^{**} Includes Non-Service Employee Benefits Expense

Balance Sheet



			vs Q4 2023
(In US\$ millions)	Q1 2024	Q4 2023	%
Cash and cash equivalents	\$ 1,746	\$ 1,647	6 %
Reverse Repos & S/T Investments	1,480	1,225	21 %
Investments	5,168	5,292	(2)%
Loans (net)	4,644	4,746	(2)%
Other Assets	490	464	6 %
Total Assets	\$ 13,528	\$ 13,374	1 %
Int. Bearing Deposits	\$ 9,570	\$ 9,330	3 %
Non-Int. Bearing Deposits	2,560	2,657	(4)%
Other Liabilities	402	384	5 %
Shareholders' Equity	995	1,004	(1)%
Total Liab. & Equity	\$ 13,528	\$ 13,374	1 %

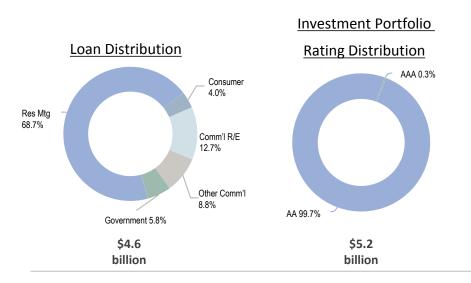


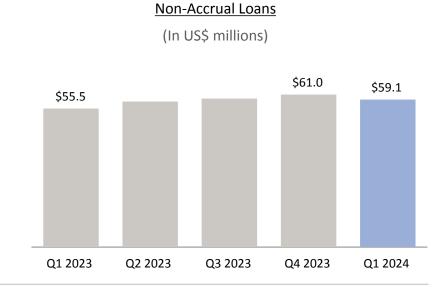


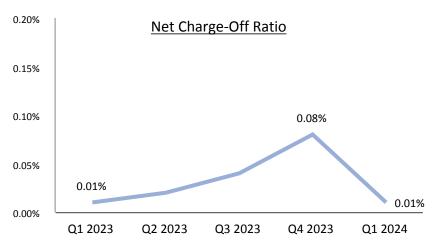
- Period end deposit balances increased by \$0.1 billion to \$12.1 billion compared to December 31, 2023
- Average deposit balances increased \$0.4 billion over the fourth quarter of 2023 to \$12.2 billion from \$11.8 billion
- Butterfield's balance sheet remained low in risk density (risk weighted assets/total assets) at 34.4%

Asset Quality









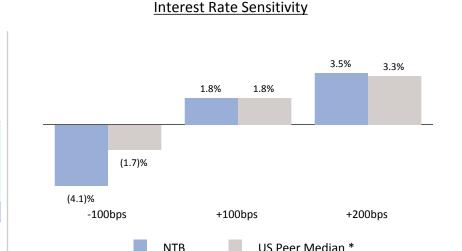
- Investment portfolio continues to be of very high credit quality with 100% comprised of AA or higher rated securities, primarily US Government guaranteed mortgage backed securities and treasuries
- Non-accrual loans remained at 1.3% of gross loans, consistent with the prior quarter
- Allowance for credit losses at \$24.8 million represented an ACL/Total loans ratio of 0.5%
- The net charge-off ratio continues to be low at 0.01% of total gross loans

Interest Rate Sensitivity



Average Balance - Balance Sheet

	Average Ba (US\$N	Viil)	Duration	vc 04 2022	Weighted Average Life
	 Q1 2024	vs. Q4 2023	Duration	vs. Q4 2023	
Cash & Reverse Repos & S/T					
Invest.	\$ 3,138.3	\$ 534.6	0.2	_	N/A
AFS	1,766.3	(32.5)	3.4	0.1	4.3
HTM**	3,437.9	(53.8)	6.5	_	8.7
Total	\$ 8,342.5	\$ 448.3			



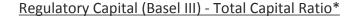
- Total investment portfolio duration remained flat at 5.3 years compared to the prior quarter
- Interest rate sensitivity increased in the first quarter due to lower asset duration, resulting from higher cash & cash equivalents, as well as investments and fixed-rate loan durations trending down
- Unrealized losses on AFS securities increased by \$14.3 million during the quarter. As of March 31, 2024, the Bank had \$178.2 million in net unrealized losses in the AFS portfolio, compared with net unrealized losses of \$163.9 million as at the end of the fourth quarter of 2023

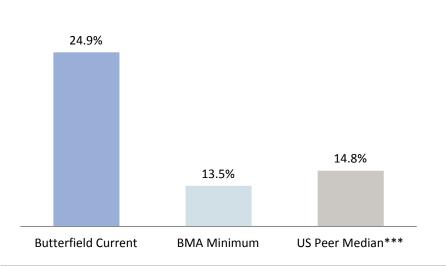
^{*} Includes US banks identified by management as a peer group. Please see the Appendix for a list of these banks. Q4 2023 comparative data is used as Q1 2024 peer information was not widely available at time of publication.

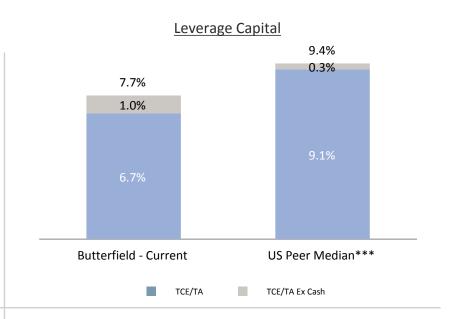
^{**} The HTM portfolio is comprised of securities with negative convexity which typically exhibit lower prepayment speeds when assuming higher future rates.

Capital Requirements and Dividend Return

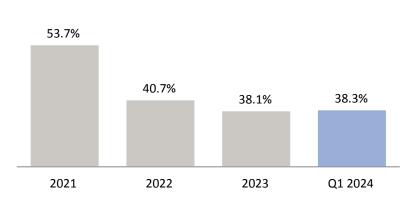








Dividend Payout Ratio



^{*} In accordance with regulatory capital guidance, the Bank has elected to make use of transitional arrangements which allow the deferral of the January 1, 2020 CECL impact of \$7.8 million on its regulatory capital over a period of 5 years.

- Regulatory capital levels remain conservatively above minimum requirements
- Quarterly dividend rate continues at \$0.44 per common share
- TCE/TA ratio of 6.7% is in-line with the prior quarter
- TCE/TA ex-cash and ex-OCI are 7.7% and 9.1%, respectively

^{** 2024} is based on year-to-date dividend and earnings per share

^{***} Includes US banks identified by management as a peer group. Please see the Appendix for a list of these banks. Q4 2023 comparative data is used as Q1 2024 peer information was not widely available at time of publication.

Appendix

Deposit Composition by Segment

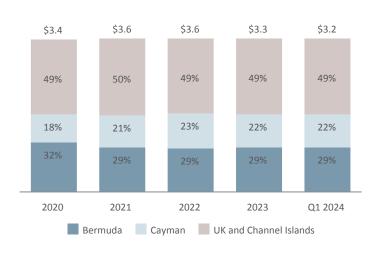




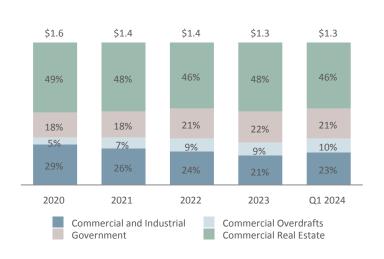
Loans



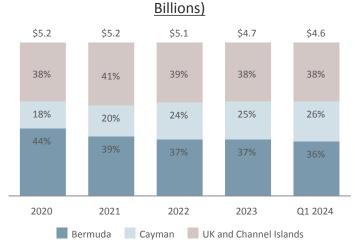
Residential Mortgage Loans (US\$ Billions)



Commercial Loans (US\$ Billions)



Loan Portfolio Composition by Originating Segment (US\$

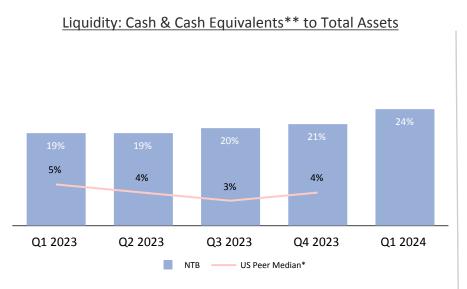


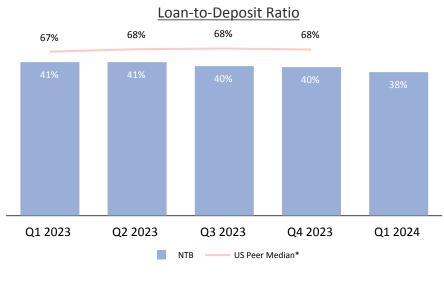
Fixed vs. Floating Rate Loans (US\$ Billions)



Balance Sheet Asset Mix







- Butterfield takes a conservative approach to managing the liquidity and funding risk profile of its balance sheet.
 This involves the retention of a significant liquidity holding of cash or cash equivalent balances, comprised of interbank deposits and short-dated sovereign Canadian, UK and US Treasury Bills, as well as maintaining significant liquidity facilities with correspondent banks
- Butterfield also maintains capital, liquidity and funding buffers conservatively in excess of regulatory requirements

^{*} Includes US banks identified by management as a peer group. Please see the Appendix for a list of these banks. Q1 2024 peer information was not widely available at time of publication and therefore not included.

^{**} Includes securities purchased under agreements to resell and short-term investments.

Balance Sheet Movements





Balance Sheet Trends



(in millions of US Dollars, unless otherwise indicated)		2024	2023										2	022	2022							
		Q1		Q4		Q3		Q2		Q1		Q4		Q3		Q2		Q1				
Assets																						
Cash and cash equivalents	\$	1,746	\$	1,647	\$	1,750	\$	1,795	\$	1,345	\$	2,101	\$	1,485	\$	1,340	\$	2,103				
Reverse Repos & S/T Investments		1,480		1,225		893		729		1,263		944		995		1,516		1,601				
Investments		5,168		5,292		5,319		5,546		5,665		5,727		5,805		5,970		6,111				
Loans, Net		4,644		4,746		4,750		5,003		5,022		5,096		4,992		5,139		5,068				
Other Assets		490		464		468		435		438		437		422		386		383				
Total Assets	\$	13,528	\$	13,374	\$	13,180	\$	13,510	\$	13,733	\$	14,306	\$	13,699	\$	14,350	\$	15,266				
Liabilities and Equity																						
Total Deposits	Ś	12,131	\$	11,987	\$	11,861	\$	12,192	\$	12,348	\$	12,991	\$	12,461	\$	13,075	\$	13,933				
Long-Term Debt	т.	99	т.	98	т.	98	т.	98	т.	172	,	172	т.	172	т.	172	т.	172				
Other Liabilities		304		285		297		269		275		278		311		300		319				
Total Liabilities	\$	12,533	\$	12,370	\$	12,257	\$	12,559	\$	12,796	\$	13,441	\$	12,944	\$	13,547	\$	14,424				
Common Equity	\$	995	\$	1,004	\$	923	\$	950	\$	937	Ś	865	\$	755	\$	802	\$	842				
Total Equity	\$	995	\$	1,004	\$	923	\$	950	\$	937	\$	865	\$	755	\$	802	\$	842				
Total Liabilities and Equity	\$	13,528	\$	13,374	\$	13,180	\$	13,510	\$	13,733	\$	14,306	\$	13,699	\$	14,350	\$	15,266				
Key Metrics																						
CET 1 Ratio		22.6 %		23.0 %	6	23.4 %	6	22.7 %	6	22.2 %		20.3 %	6	18.9 9	%	17.7 %	6	17.3 %				
Total Tier 1 Capital Ratio		22.6 %		23.0 %	6	23.4 %	6	22.7 9	6	22.2 %		20.3 %	6	18.9 9	%	17.7 %	6	17.3 %				
Total Capital Ratio		24.9 %		25.4 %	6	25.8 %	6	25.1 %	6	26.2 %		24.1 %	6	22.7 9	%	21.4 %	6	20.9 %				
Leverage ratio		7.5 %		7.6 %	6	7.8 %	6	7.6 %	6	7.2 %		6.7 %	6	6.4 9	%	5.8 %	6	5.5 %				
Risk-Weighted Assets (in \$ millions)		4,648		4,541		4,522		4,628	3	4,604		4,843		4,780)	4,854	ļ	5,043				
Risk-Weighted Assets / total assets		34.4 %		34.0 %	6	34.3 %	6	34.3 %	6	33.5 %		33.9 %	6	34.9 9	%	33.8 %	6	33.0 %				
Tangible common equity ratio		6.7 %		6.8 %	6	6.5 %	6	6.5 %	6	6.3 %		5.6 %	6	5.0 9	%	5.1 %	6	5.0 %				
Book value per common share (in \$)		21.53		21.39		19.20)	19.34	ŀ	18.80		17.42		15.23	1	16.17	,	16.97				
Tangible book value per share (in \$)		19.45		19.29		17.73		17.83	3	17.32		15.92		13.76	ŝ	14.61		15.30				
Non-accrual loans/gross loans		1.3 %		1.3 %	6	1.2 %	6	1.2 %	6	1.1 %		1.2 %	6	1.2 9	%	1.2 %	6	1.2 %				
Non-performing assets/total assets		1.2 %		1.0 %	6	0.8 %	6	0.7 %	6	0.6 %		0.5 %	6	0.5 9	%	0.5 %	6	0.5 %				
Allowance for credit losses/total loans		0.5 %		0.5 %	6	0.5 %	6	0.5 %	6	0.5 %		0.5 %	6	0.5 9	%	0.5 %	6	0.5 %				

Average Balance Sheet Trends



(in millions of US Dollars, unless otherwise indicated)			04 2024			0.4.2022		04 2022					
maicateaj			Q1 2024	Average vote	A.,	Q4 2023	Average vete		A., a. a. a. a.	Q1 2023	Averes se sete		
Assets		Average alance (\$)	Interest (\$)	Average rate (%)	Average alance (\$)	Interest (\$)	Average rate (%)		Average alance (\$)	Interest (\$)	Average rate (%)		
Cash and cash equivalents, reverse repurchase agreements and short-term investments	\$	3,138.3 \$	36.8	4.71 %	\$ 2,603.6 \$	31.0	4.72 %	\$	2,943.9	\$ 27.1	3.74 %		
Investment in securities		5,204.2	28.9	2.23 %	5,290.5	28.9	2.16 %		5,720.2	29.8	2.12 %		
AFS		1,766.3	9.6	2.17 %	1,798.8	9.1	2.01 %		2,005.6	8.9	1.80 %		
HTM		3,437.9	19.3	2.25 %	3,491.7	19.7	2.24 %		3,714.6	20.9	2.28 %		
Loans		4,689.5	77.0	6.58 %	4,732.5	79.7	6.68 %		5,040.7	77.5	6.23 %		
Commercial		1,381.4	23.7	6.88 %	1,374.1	24.4	7.03 %		1,409.8	22.6	6.51 %		
Consumer		3,308.1	53.3	6.46 %	3,358.3	55.4	6.54 %		3,630.9	54.9	6.13 %		
Total interest earning assets		13,031.9	142.7	4.39 %	12,626.6	139.6	4.39 %		13,704.7	134.5	3.98 %		
Other assets		412.0			421.6				395.9				
Total assets	\$	13,444.0			\$ 13,048.1			\$	14,100.7				
Liabilities Deposits - interest bearing	\$	9,586.5 \$	(54.2)) (2.27)%	\$ 9,208.6 \$	(51.2) (2.21)%	\$	9,786.5	\$ (34.7)	(1.44)%		
Securities sold under agreement to repurchase		4.6	(0.1)	(4.69)%	4.7	(0.1) (5.64)%		0.4	_	(4.50)%		
Long-term debt		98.5	(1.4)	(5.58)%	98.5	(1.4	<u>)</u> (5.53)%		172.3	(2.4)	(5.65)%		
Interest bearing liabilities		9,689.7	(55.6)	(2.30)%	9,311.7	(52.6	(2.24)%		9,959.2	(37.1)	(1.51)%		
Non-interest bearing customer deposits		2,603.5			2,618.5				2,993.5				
Other liabilities		250.0			228.9				241.1				
Total liabilities	\$	12,543.2			\$ 12,159.2			\$	13,193.7				
Shareholders' equity		900.8			889.0				906.9				
Total liabilities and shareholders' equity	\$	13,444.0			\$ 13,048.1			\$	14,100.7				
Non-interest bearing funds net of non-interest earning assets (free balance)	\$	3,342.3			\$ 3,314.9			\$	3,745.6				
Net interest margin		\$	87.1	2.68 %	\$	86.9	2.73 %			\$ 97.4	2.88 %		

Income Statement Trends



(in millions of US Dollars, unless otherwise indicated)	2024			2	023						2	022			
	Q1	Q4	4	Q:	3	Q2	2	Q1	Q4	4	Q:	3	Q2	2	Q1
Net Interest Income	\$ 87.1	\$ 86.9	\$	90.2	\$	92.5	\$	97.4	\$ 94.6	\$	91.2	\$	82.0	\$	75.9
Non-Interest Income	55.1	60.0		52.0		50.2		50.2	54.9		49.9		51.8		49.9
Prov. for Credit (Losses) Recovery	0.4	(1.7)		(0.5)		(1.5)		(0.7)	(1.6)		(0.8)		(0.7)		0.7
Non-Interest Expenses*	89.4	91.4		92.9		84.1		84.8	85.4		82.9		84.0		82.9
Other Gains (Losses)	0.2	 (0.3)		_		4.0		0.1	 0.6		0.1		0.1		0.8
Net Income	\$ 53.4	\$ 53.5	\$	48.7	\$	61.0	\$	62.2	\$ 63.1	\$	57.4	\$	49.1	\$	44.4
Non-Core Items**	\$ 1.6	\$ 1.8	\$	8.2	\$	(4.0)	\$	_	\$ 0.1	\$	0.2	\$	1.1	\$	0.3
Core Net Income**	\$ 55.0	\$ 55.3	\$	57.0	\$	57.0	\$	62.2	\$ 63.2	\$	57.6	\$	50.2	\$	44.7
Key Metrics															
Loan Yield	6.58 %	6.68 9	%	6.51	%	6.42 %	6	6.23 %	5.79 9	%	5.05 9	6	4.48 %	6	4.26 %
Securities Yield	2.23	2.16		2.06		2.07		2.12	2.03		1.94		1.89		1.79
Cost of Deposits	1.78	1.72		1.52		1.27		1.10	0.78		0.34		0.16		0.12
Net Interest Margin	2.68	2.73		2.76		2.83		2.88	2.79		2.59		2.26		2.03
Core Efficiency Ratio**	59.8	60.5		58.3		57.6		56.0	55.6		57.0		60.2		63.7
Core ROATCE**	24.5	25.4		26.1		26.3		30.5	34.9		31.6		27.8		21.9
Fee Income Ratio	38.6	41.3		36.7		35.5		34.2	37.1		35.6		38.9		39.5
Fully Diluted Share Count (in millions of common shares)	47.2	48.1		49.1		49.9		50.1	50.0		49.8		49.8		49.8

^{*} Includes income taxes

^{**} See the reconciliation of non-GAAP measures on pages 23-24

Non-Interest Income & Expense Trends



(in millions of US Dollars, unless otherwise indicated)

otherwise indicated)	7	2024		2023				2022		
		Q1	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1
Non-Interest Income										
Asset Management	\$	8.8	\$ 8.3 \$	8.0 \$	8.2 \$	7.9	\$ 7.4 \$	7.4 \$	7.4 \$	7.5
Banking		14.3	18.6	14.1	12.6	13.6	17.5	14.1	12.9	12.7
FX Revenue		13.2	12.8	11.4	11.3	10.7	11.5	11.8	12.0	12.4
Trust		15.0	16.0	14.7	14.3	12.8	13.7	12.6	13.3	12.7
Custody & Other Admin.		3.3	3.3	3.3	3.3	3.3	3.4	3.3	3.3	3.6
Other		0.4	 1.0	0.6	0.5	1.8	 1.4	0.7	2.8	1.0
Total Non-Interest Income	\$	55.1	\$ 60.0 \$	52.0 \$	50.2 \$	50.2	\$ 54.9 \$	49.9 \$	51.8 \$	49.9
Non-Interest Expense										
Salaries & Benefits*	\$	43.8	\$ 45.9 \$	51.3 \$	42.6 \$	43.7	\$ 44.7 \$	42.0 \$	42.3 \$	41.0
Technology & Comm.		16.1	17.2	16.0	14.9	13.9	14.3	14.3	14.0	14.1
Professional & O/S Services		5.5	7.0	4.3	4.8	5.0	4.3	4.8	5.4	5.1
Property		8.7	8.7	7.7	7.5	7.4	8.0	7.9	7.6	7.9
Indirect Taxes		6.3	5.0	5.4	5.3	5.7	5.4	5.2	5.5	5.9
Marketing		1.3	1.7	1.5	1.7	1.5	1.8	1.5	1.6	1.5
Intangible Amortization		1.9	1.4	1.4	1.4	1.4	1.4	1.4	1.4	1.5
Other		4.9	 5.2	4.8	5.4	5.3	 4.7	4.9	5.2	5.0
Total Non-Interest Expense	\$	88.5	\$ 92.2 \$	92.5 \$	83.5 \$	84.1	\$ 84.7 \$	82.0 \$	83.0 \$	82.0
Income Taxes		0.9	(0.8)	0.4	0.5	0.7	0.7	0.9	1.1	1.0
Total Expense incld. Taxes	\$	89.4	\$ 91.4 \$	92.9 \$	84.1 \$	84.8	\$ 85.4 \$	82.9 \$	84.0 \$	82.9

^{*}Includes non-service employee benefits

Core Non-Interest Expense* Trends



(in millions of US Dollars, unless otherwise indicated)		2024			2023			2022							
		Q1		Q4	Q3	Q2	Q1		Q4	Q3	Q2	Q1			
Salaries & Benefits*	\$	42.5	\$	46.2 \$	43.4 \$	42.6 \$	43.7	\$	44.7 \$	42.0 \$	41.2 \$	41.0			
Technology & Comm.		16.1		17.2	16.0	14.9	13.9		14.3	14.3	14.0	14.1			
Professional & O/S Services		5.2		4.9	4.3	4.7	5.0		4.2	4.7	5.4	4.9			
Property		8.7		8.7	7.7	7.5	7.4		8.0	7.9	7.6	7.9			
Indirect Taxes		6.3		5.0	5.1	5.3	5.7		5.4	5.2	5.5	5.9			
Marketing		1.3		1.7	1.5	1.7	1.5		1.8	1.5	1.6	1.5			
Intangible Amortization		1.9		1.4	1.4	1.4	1.4		1.4	1.4	1.4	1.5			
Other		4.9		5.2	4.8	5.4	5.3		4.7	4.9	5.2	4.8			
Total Core Non-Interest Expense**	\$	86.9	\$	90.4 \$	84.3 \$	83.6 \$	84.1	\$	84.5 \$	81.8 \$	81.9 \$	81.6			
Income Taxes		0.9		(0.8)	0.4	0.5	0.7		0.7	0.9	1.1	1.0			
Total Caro Expansa incld Taxas**	ć	07.0	ċ	90.6 ¢	917 ¢	9/1 ¢	010	ċ	0E 2 ¢	02 0 ¢	92 N ¢	926			

^{*} Includes non-service employee benefits

^{**} See the reconciliation of non-GAAP measures on pages 23-24

Non-GAAP Reconciliation



(in millions of US Dollars, unless otherwise indicated)			2024			2	023				
			Q1		Q4	ļ	Q	3	Q2		Q1
Net income	Α	\$	53.4	\$	53.5	\$	48.7	\$	61.0	\$	62.2
Non-core (gains), losses and expenses											
Non-core (gains) losses											
Liquidation settlement from an investment previously written-off			_		_		_		(4.0)		_
Total non-core (gains) losses	В	\$	_	\$	_	\$	_	\$	(4.0)	\$	_
Non-core expenses											
Early retirement program, voluntary separation, redundancies and other non-core compensation costs			1.3		(0.3)		8.2		_		_
Asset Acquisition costs			_		1.9		_		_		_
Restructuring charges and related professional service fees			0.3		0.2		_		_		_
Total non-core expenses	С	\$	1.6	\$	1.8	\$	8.2	\$	_	\$	
Total non-core (gains), losses and expenses	D=B+C		1.6		1.8		8.2		(4.0)		_
Core net income to common shareholders	E=A+D	\$	55.0	\$	55.3	\$	57.0	\$	57.0	\$	62.2
Average shareholders' equity			996.1	9	943.0		940.2		943.3		902.5
Average common equity	F		996.1		943.0		940.2		943.3		902.5
Less: average goodwill and intangible assets			(97.4)		(77.7)		(72.9)		(74.0)		(74.2)
Average tangible common equity	G		898.7		365.2		867.2		869.3		828.3
Return on equity	A/F		21.5 %		22.5 %	6	20.6 %	6	25.9 %	5	28.0 %
Core return on average tangible common equity	E/G		24.5 %		25.4 %	6	26.1 %	6	26.3 %		30.5 %
Core earnings per common share fully diluted											
Adjusted weighted average number of diluted common shares (in thousands)	Н		47.2		48.1		49.1		49.9		50.1
Earnings per common share fully diluted	A/H		1.13		1.11		0.99		1.22		1.24
Non-core items per share	D/H		0.04		0.04		0.17		(0.08)		_
Core earnings per common share fully diluted	E/H		1.17		1.15		1.16		1.14		1.24
Core return on average tangible assets											
Total average assets	1	\$ 1	3,480.9	\$ 13,	157.0	\$ 1	3,349.0	\$:	13,660.8	\$ 14	4,115.6
Less: average goodwill and intangible assets			(97.4)		(77.7)		(72.9)		(74.0)		(74.2)
Average tangible assets	J	\$ 1	3,383.5	\$ 13,	079.2	\$ 1	.3,276.0	\$:	13,586.8	\$ 14	4,041.4
Return on average assets	A/I		1.6 %		1.6 %	6	1.4 %	6	1.8 %	,	1.8 %
Core return on average tangible assets	E/J		1.6 %		1.7 %	6	1.7 %	6	1.7 %		1.8 %

Non-GAAP Reconciliation



(in millions of US Dollars, unless otherwise indicated)	2024	2023								
		Q1		0	Q4 Q3		3	Q2		Q1
Tangible equity to tangible assets										
Shareholders' equity	K	\$	995.1	\$ 1,003.6	\$	922.9	\$	950.3	\$	936.9
Less: goodwill and intangible assets			(96.3)	(98.9))	(70.6)		(74.0)		(74.1)
Tangible common equity	L		898.8	904.7		852.3		876.3		862.8
Total assets	M	1	3,528.1	13,374.0		13,179.5		13,509.5	1	.3,732.7
Less: goodwill and intangible assets			(96.3)	(98.9))	(70.6)		(74.0)		(74.1)
Tangible assets	N	\$ 1	3,431.8	\$ 13,275.1	\$	13,108.9	\$	13,435.5	\$ 1	.3,658.6
Tangible common equity to tangible assets	L/N		6.7 %	6.8	%	6.5 %	6	6.5 %	6	6.3 %
Tangible book value per share										
Basic participating shares outstanding (in millions)	0		46.2	46.9		48.1		49.1		49.8
Tangible book value per common share	L/O		19.45	19.29		17.73		17.83		17.32
Efficiency ratio										
Non-interest expenses		\$	88.5	\$ 92.2	\$	92.5	\$	83.5	\$	84.1
Less: Amortization of intangibles			(1.9)	(1.4))	(1.4)		(1.4)		(1.4)
Non-interest expenses before amortization of intangibles	Р		86.6	90.7		91.1		82.1		82.7
Non-interest income			55.1	60.0		52.0		50.2		50.2
Net interest income before provision for credit losses			87.1	86.9		90.2		92.5		97.4
Net revenue before provision for credit losses and other gains/losses	Q	\$	142.2	\$ 146.9	\$	142.2	\$	142.6	\$	147.5
Efficiency ratio	P/Q		60.9 %	61.7	%	64.1 %	6	57.6 %	6	56.0 %
Core efficiency ratio										
Non-interest expenses		\$	88.5	\$ 92.2	\$	92.5	\$	83.5	\$	84.1
Less: non-core expenses	(C)		(1.6)	(1.8))	(8.2)		_		_
Less: amortization of intangibles			(1.9)	(1.4))	(1.4)		(1.4)		(1.4)
Core non-interest expenses before amortization of intangibles	R		85.0	89.0		82.9		82.1		82.7
Net revenue before provision for credit losses and other gains/losses	Q		142.2	146.9		142.2		142.6		147.5
Core efficiency ratio	R/Q		59.8 %	60.5	%	58.3 %	6	57.6 %	6	56.0 %

Peer Group



Our peer group includes the following banks, noted by their ticker symbols:

- First Hawaiian, Inc. (FHB)
- Bank of Hawaii Corporation (BOH)
- East West Bancorp, Inc. (EWBC)
- Cullen/Frost Bankers, Inc. (CFR)
- Associated Banc-Corp (ASB)
- Wintrust Financial Corporation (WTFC)
- Commerce Bancshares, Inc. (CBSH)

- Trustmark Corporation (TRMK)
- International Bancshares Corporation (IBOC)
- Community Bank System, Inc. (CBU)
- First Financial Bankshares, Inc. (FFIN)
- Westamerica Bancorporation (WABC)
- UMB Financial Corporation (UMBF)